FAQs about Regali Memorial Silver Fingerprint Charms
Hospital/Hospice Program

Prices for the charms and **shipping costs** can be found on the Regali website under *Hospitals/Hospices* as *Memorial Charm Prices*.

The finished charms are 99.9% silver, so they **do not tarnish** as easily as Sterling does. Each one **comes on a Sterling silver jump** ring, so they can be put onto a necklace or bracelet.

I **stamp 1-4 letters and/or numbers** on the back, and each one is **accented with a crystal** (typically the birthstone of the patient). I also have a **heart,** a **cross,** an **awareness ribbon,** and many other stamps. If there's a metal stamp design you want, please request it and I will try to source it.

I can typically stamp 2 lines of **personalization** on the back of charms, such as 3 letters and the angel wings with halo. It's helpful to have a back-up personalization request, in case I can't fit what the family is requesting.

Each charm is packaged in its own small jewelry box. In the case of charms of twins/triplets, siblings, and family members, I will put them together into 1 box.

I always make **casts** of a charm. Using this mold, I can make an **unlimited** number of charms for the family at a later date.

I try to process charms from hospitals **within 14 days of receipt**, as I know that in most cases the families are grieving and will want the charms as a small source of comfort. But please tell your families that it could take as long as 4 weeks, to account for issues with mailing delays.

Only about 10% of the charms are sent back to the hospital, either because the patient is still there or the hospital wants to deliver the charms. But I typically send the charms directly to the family.

Infants and small children may not have lines on their fingers yet. So in those cases the family receives impressions of their tiny fingers, not actual prints.

Mail Kits to:

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